

Care in the Community: Detailed Release Notes

Release 22.04.02

February 2022

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Introduction

Introduction

This document overviews enhancements related to the **Care in the Community** (CitC) Release 22.04.02 across the National Contact Tracing System (NCTS) and Covid Clinical Care Module (CCCM).

These enhancements will be released into production as part of the **22.04.02 Release on Thursday 24 February 2022**.

Recent Updates:

Rapid Antigen Testing (RAT) Update

Update:

To support the laboratory network and the very high demands they are facing, and in alignment with the changes expected in Phase Three of the Omicron strategy the Director of Public Health has agreed that we can urgently start to use RATs for all people presenting at Community Testing Centres (CTCs).

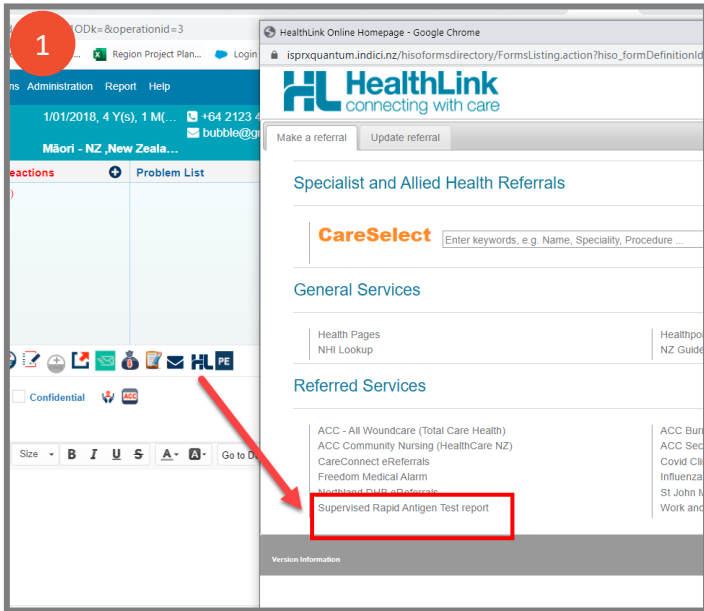
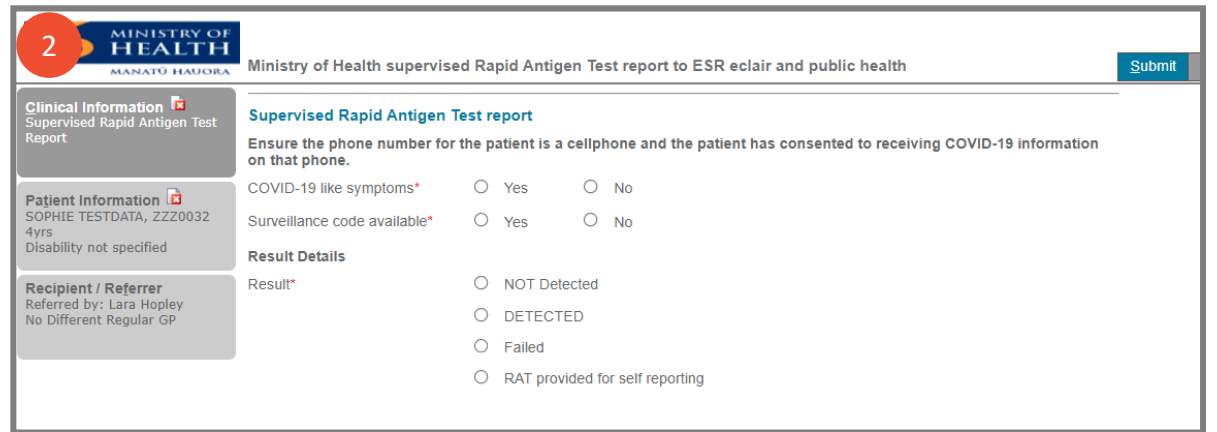
The changes outlined below were made effective from midnight Tuesday 22 Feb 2022 and can be implemented at every CTC with RATS available.

Case definition:

- A symptomatic person whose RAT is positive will be considered a probable case and not need be verified with a PCR.
- An asymptomatic close contact/ HH contact will be given a RAT – if positive then they are considered a probable case and will not be verified with a PCR.
- An asymptomatic person does not meet the testing requirements will not be given test as per current guidelines.
- Both confirmed and probable cases are treated as cases and are managed in the same way

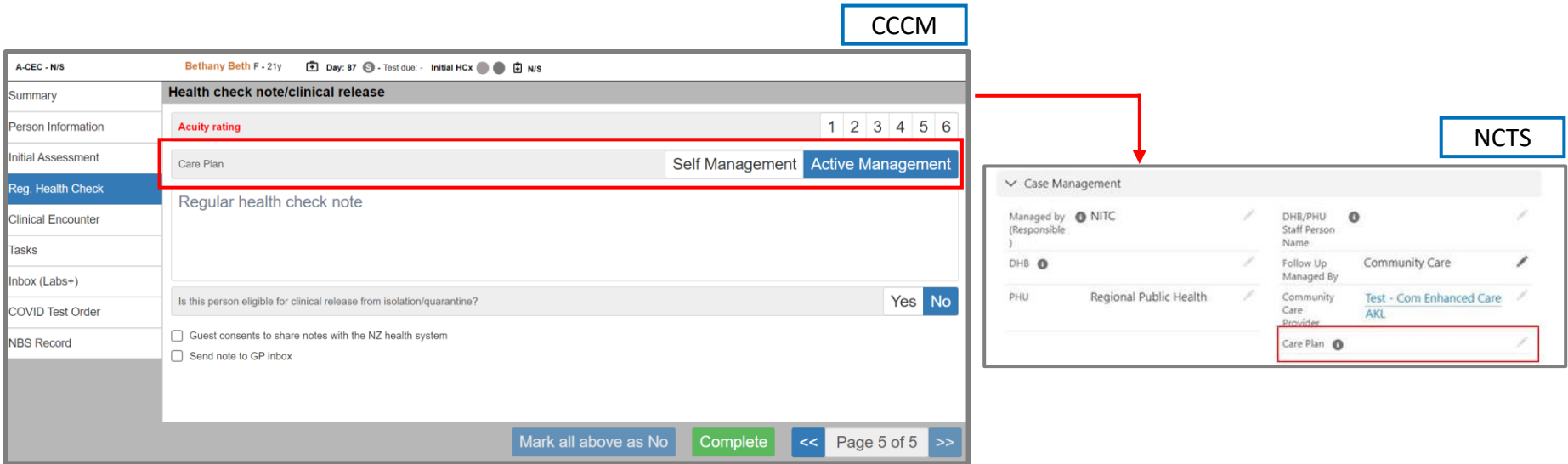
Important: Where RATs are self-reported by Cases in My COVID Record this will now automatically create a case records in the NCTS.

Healthlink GP report a RAT

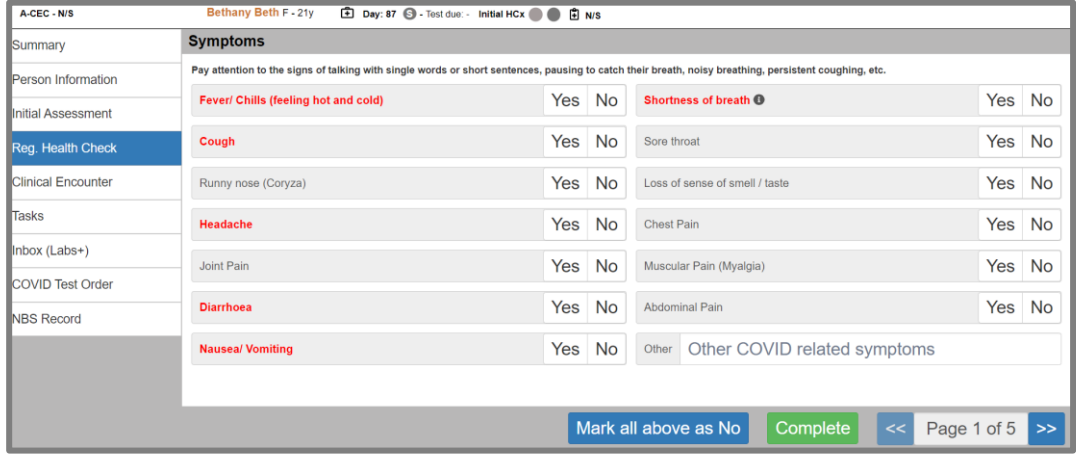
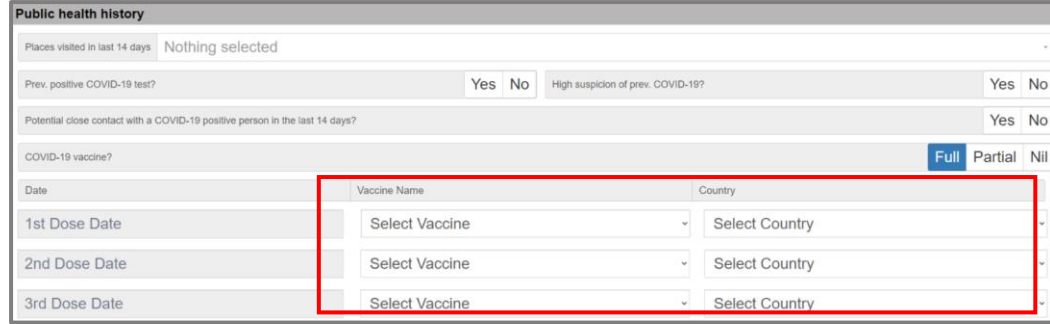
Description	What this means
<p>How to filter for Cases in CCCM</p>	<ol style="list-style-type: none"> 1. An update has been made to enable General Practice Teams open and view supervised rapid antigen test report by selecting the link in their HealthLink Forms via their PMS. 2. Where selected, the supervised rapid antigen test report will display. <p>Note: The report will appear in ESR éclair approximately 30 minutes and will trigger the case event in NCTS from there.</p> <div data-bbox="456 631 1156 1236">  </div> <div data-bbox="1202 696 2412 1123">  </div> <div data-bbox="1600 1156 2397 1229" style="border: 2px solid red; padding: 5px; text-align: center;"> <p>If you need support, please Healthlink on: 0800 288 887</p> </div>

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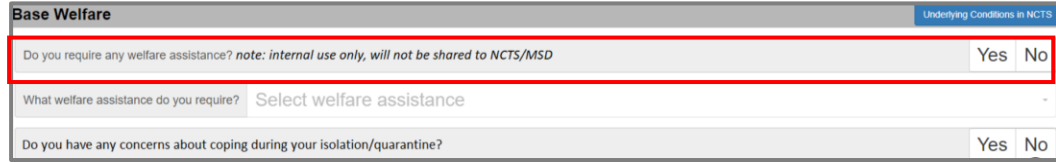
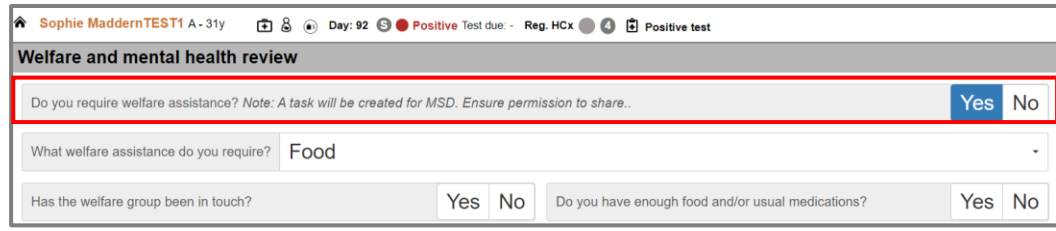
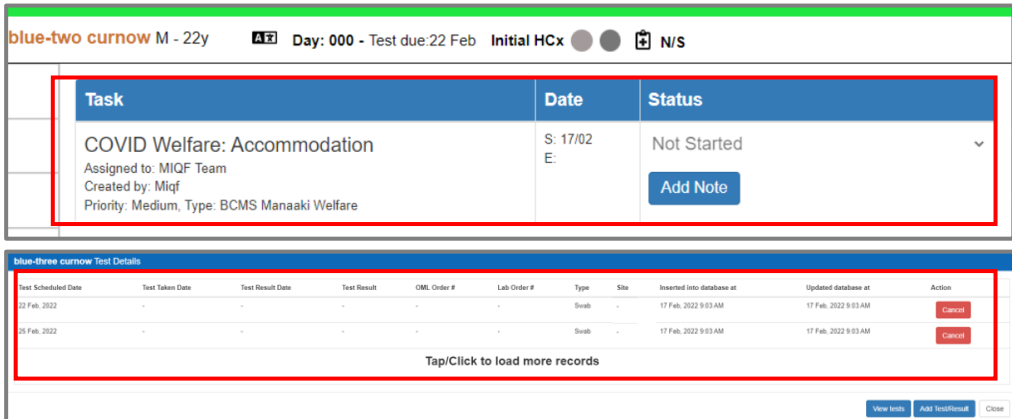
Change: Care Plan Assessment

Description	What this means
<p>Update to enable CCCM users to select Self Management or Active Management on a Case's Care Plan</p>	<p>An update has been made to enable CCCM users to select a Case's Care Plan Assessment to be either, Self Management or Active Management on the Regular Health Check (page 5).</p> <p>Where a Care Plan is selected, this information is written to the Note Timeline as part of the Health Check Note and is included on all Dashboards (filterable).</p> <p>Important: Where a Care Plan is selected in CCCM this information is sent to NCTS to enable NCTS users to identify a Case's Care Plan.</p> <p>Note: It is important to note that all cases will be automatically assigned to Self Management. Hubs will need to initially use their existing processes to identify cases that require Active Management. As activities are completed on cases e.g. regular health checks please update cases to 'Active Management' as required.</p> <div data-bbox="402 699 2237 1239">  <p>The image shows two screenshots. The left screenshot is from the CCCM (Community Care Case Management) system, showing a 'Health check note/clinical release' form for a patient named Bethany Beth F - 21y. The 'Care Plan' dropdown menu is highlighted with a red box, showing 'Self Management' and 'Active Management' options. The right screenshot is from the NCTS (National Case Tracking System) system, showing a 'Case Management' form. A red arrow points from the 'Active Management' option in the CCCM screenshot to the 'Care Plan' dropdown in the NCTS screenshot, which is also highlighted with a red box.</p> </div>

Change: Auto Open Regular Health Check and Update Vaccine Name and Country Name Fields

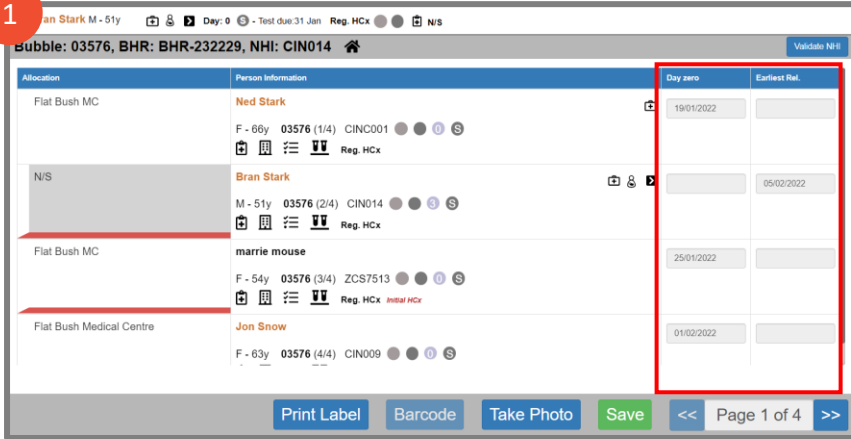
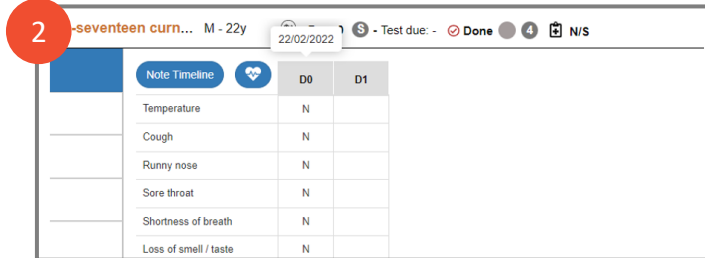
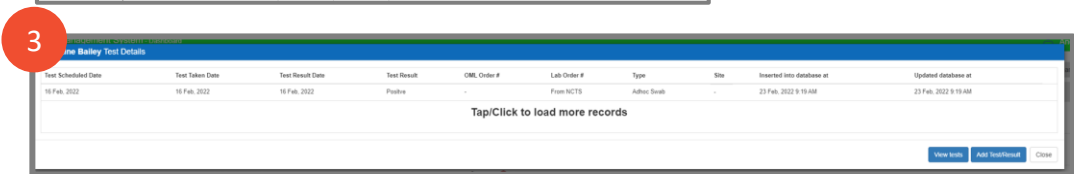
Description	What this means
<p>Completion of Initial Assessment automatically open to Regular Health Check</p>	<p>An update has been made where on completion of the Initial Assessment the Regular Health Check page will automatically open.</p> 
<p>Remove mandatory nature of Vaccine Name and Country Name</p>	<p>An update has been made to remove the mandatory nature of the Vaccine Name and Country Name on the Initial Assessment.</p> 

Changes: Updates to Welfare Questions and Welfare Task Visibility on Case and Disease Contact

Description	What this means
<p>Update to add guidance to Welfare Questions in CCCM</p>	<p>To support users to understand if a Welfare Task will be generated and sent to MSD when completing an Initial Assessment or Regular Health Check, the following support text has been added:</p> <ul style="list-style-type: none"> Initial Assessment: <i>Note: internal use only, will not be sent to MSD.</i> Regular Health Check: <i>Note: A task will be created for MSD. Ensure permission to share.</i>  
<p>Enable Welfare Task Visibility on Case and Disease Contact</p>	<p>Update to allow read only access to Welfare Tasks completed for Cases and Disease Contacts in the Tasks tab (previously only showing for a Follow Up Case Record).</p> <p>Where Welfare information is updated in NCTS, these changes are automatically sent to CCCM to update the read-only view of the Task.</p> <p>This will enable CCCM users to view if a Case or Disease Contact has a welfare requirement and view any open or complete tasks and the relevant details of those.</p> 

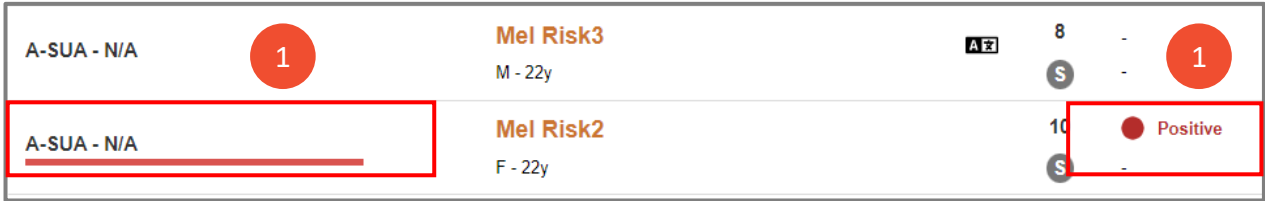
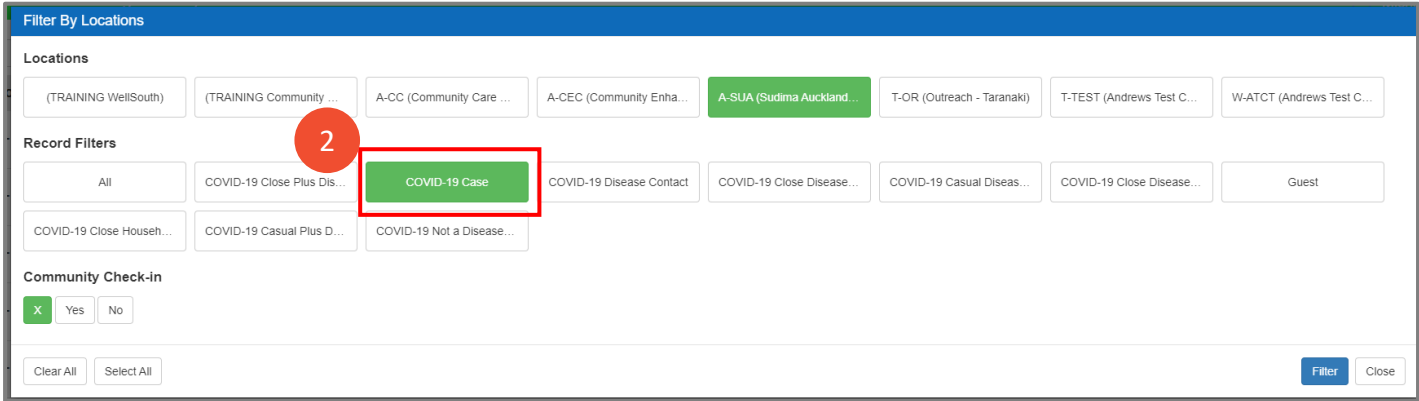
What's planned?

Update Day Zero Mapping for Case and Disease Contact

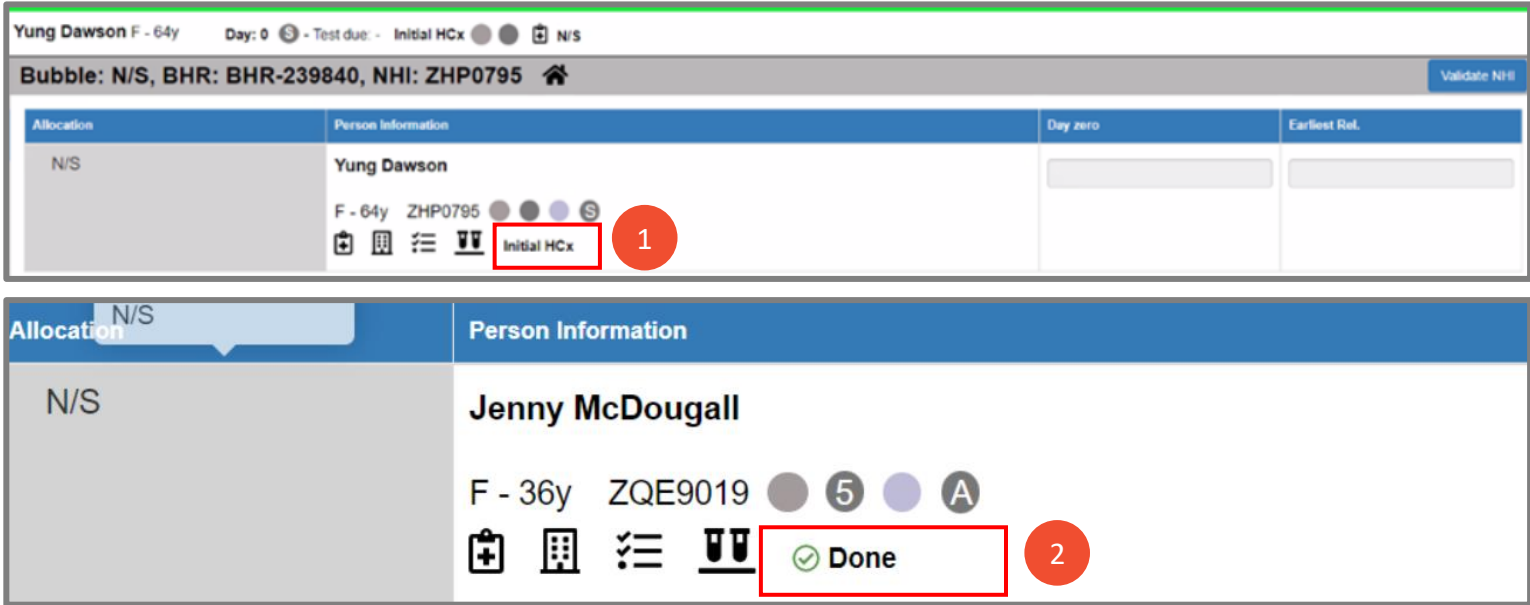
Description	What this means
Update Day Zero Mapping for Case and Disease Contact	<p>Important Note: This change is currently targeted to be released on the evening of Monday 28th February 2022.</p> <p>An update has been made to the Day Zero mapping for a Case and Disease Contact in CCCM. This update will enable CCCM to receive a Predicted Isolation Start Date and Predicted Isolation End Date from the NCTS so that these dates can be used in CCCM to show a correct Day Zero and Earliest Release Date.</p> <p>This means:</p> <ol style="list-style-type: none"> When a record is created in CCCM, the 'Day zero' date in the Bubble List will show the Predicted Isolation Start Date and the 'Earliest rel.' shows the Predicted Isolation End Date. The vital timeline will use that date to start the Chart and display Health Checks completed from today onwards. If this date changes in future (e.g. when a Contact becomes a Case), previously completed Health Checks, Notes etc. this will still show on the Timeline on the date they were completed. For a positive test, the date of the positive test will be reflected on the associated Day on the Vital Timeline and the Test Pop Up will display as a positive test. <div data-bbox="428 791 1274 1225"> <p>1</p>  </div> <div data-bbox="1309 791 2010 1046"> <p>2</p>  </div> <div data-bbox="1309 1046 2377 1218"> <p>3</p>  </div>

Tips

Filter for Cases in CCCM

Description	What this means
How to filter for Cases in CCCM	<p>1. It has been noted that in some instances Positive COVID Cases may not appear with the red underline or positive icon.</p> <p>2. In order to accurately filter and only see positive cases you will need to filter by 'COVID-19 Case' this will display a list of all records that are being managed as a Case.</p> <div data-bbox="721 594 1979 792">  </div> <div data-bbox="644 811 2056 1208">  </div>

How to determine if an Initial Health Check has been completed?

Description	What this means
<p>As a Health Provider how to determine if an Initial Health Check has been completed</p>	<p>When reviewing a record from the Person Information tab, you can use the icons to determine whether an Initial Health Check has been completed:</p> <ol style="list-style-type: none"> In the first example, Yung Dawson's record indicates that an Initial Health Check is required. In the second example, Jenny McDougall's record indicates an Initial Health Check has been completed. <div data-bbox="659 594 2181 1193">  <p>The first screenshot shows the record for Yung Dawson, F - 64y, ZHP0795. The 'Initial HCx' icon is highlighted with a red box and a red circle with the number 1. The second screenshot shows the record for Jenny McDougall, F - 36y, ZQE9019. The 'Done' icon is highlighted with a red box and a red circle with the number 2.</p> </div>